



NEWSLETTER

APR
2025

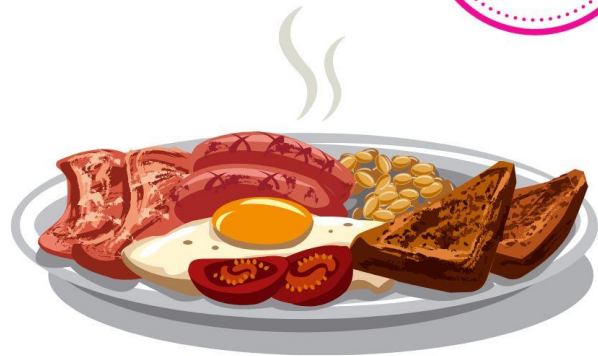
West Heanton
Buckland Filleigh
Devon, EX21 5PJ

t: 01409 281754
e: enquiries@westheanton.co.uk
w: www.westheanton.co.uk

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THANKYOU EVERYONE FOR COMING TO OUR



WE RAISED A YUMMY **£337** FOR OUR ACTIVITIES FUND!



Thank
you

The Big Breakfast is always a fabulous morning at West Heanton. We get to enjoy lovely homecooked food from our talented catering team and socialise over arguably the best meal of the day! We had 45 guests booked in and we hope you all enjoyed yourselves. We were thrilled to raise £337 for our activities fund. Our next fund raiser is certainly more physically challenging and features Erika & Dawn being daredevils and zip-lining over The Eden Project!!

Towards the end of April, Dawn & Erika are challenging themselves to zip-wire over the Eden Project... This is England's fastest zip-wire, reaching speeds up to 60mph while soaring over the bio-domes!



This is a fund raiser for our activities program.
YOU CAN SPONSOR THEM AT OUR RECEPTION



Although we fund most of the activities ourselves, these extra donations allow us to put together more engaging days out, more activities and I suspect a lot more Hockins ice creams! You can sponsor Dawn & Erika at our reception. **Thankyou.**

Huge thanks to both Blake House Surgery and Holsworthy Medical Centre who have both run clinics this month to give the spring **Covid Booster** to their patients living at West Heanton. These are now all administered and having the surgeries come out to us ensures more people can receive their vaccinations and makes the process very stress free for our clients. Thankyou to everyone who helped with consent forms.

RSV Vaccine. This is a relatively new vaccine and is offered to people aged 75-79. It helps protect against respiratory syncytial virus which is the common cause of coughs & colds. This virus usually gets better by itself but can cause pneumonia or bronchiolitis. You can book your vaccine direct with your GP. Please contact us if you would like us to request this for your loved one at West Heanton.

TOM'S DRAW

MARCH 2025

CONGRATULATIONS

KAREN JINKS

Selected in a random draw, Karen was nominated by a client:

“Thank you Karen for bringing in your books from home for me to read.
I always feel you care for myself, like I’m your grandad. Thank you”

Well done! A £50 Marks & Spencer voucher is on it’s way to you.

Other nominations in this draw...

“..For always being positive, professional, cheerful and up for a challenge. On the tough days her can-do attitude is reassuring and exactly what's needed!”

“Despite being unsure about finding new addresses, she is always willing to change things around and go to collect clients etc armed with an address and instructions!”

“For being so warm and bubbly and soldiering on even when dealing with very tough personal circumstances.”

“Showing full diligence to her shift by having her pager to respond to client calls promptly. Well Done.”

“For being the person I can call and say 'can you help me/take this call/I don't know what to do' the answer is always yes. Thank you”

Thankyou to everyone who has taken the time to nominate a team member for Tom’s Draw this month. The draw is now open again for nominations.

Mother's Day is always a very special day at West Heanton. Our ladies were presented with carnations adorning their breakfast trays and then we enjoyed a day full of the visitors, cards & gifts. It was a beautiful day.

Happy
Mother's
Day



Congratulations to the Kit4Care Collaborative for being awarded "Outstanding Contribution to The Community Award" in the South West Business & Community Awards.

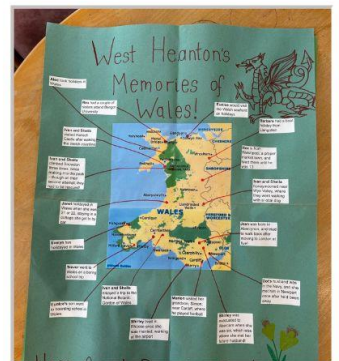
You may remember back in August we published an article about the Kit4Care initiative and how its aim was to give people an improved & quicker link to their GP. We were collaborators in the initiative by being one of five domiciliary care providers in Devon to trial the kit.

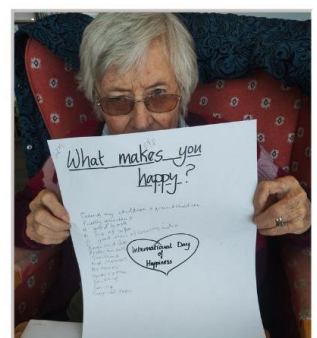
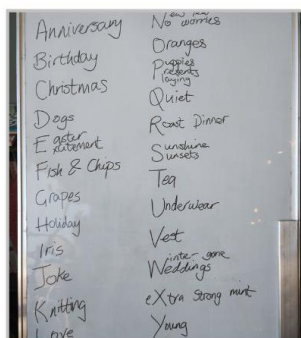
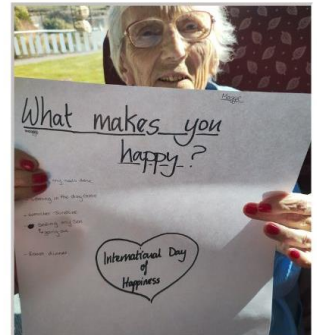
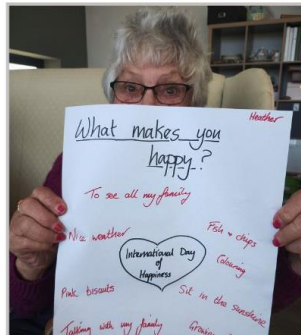
Kit4Care submitted an entry to the awards on behalf of themselves and all five domiciliary care providers who participated in the Kit4Care programme, highlighting that this was a collaborative and not an individual effort.

Out of 1497 entries our collaboration won!



As ever, life has been very busy at West Heanton, here is a round up of activities, birthdays, celebrations and good times:





Don't forget to follow us on facebook to be the first to hear about events at West Heanton, see many more photographs, some unforgettable video's and add your comments! We're hoping to send out the Quality Assurance Survey next month so look out for that one. In the meantime, enjoy the sunshine and Happy Easter to you all!

From Tom & all at West Heanton

